



09/451,827

PATENT

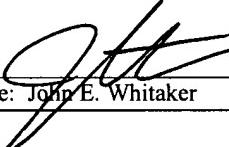
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Stephen J. Swartz      Examiner: AVELLINO, JOSEPH E  
Serial No.: 09/451,827      Group Art Unit: 2143  
Filed: November 30, 1999      Docket No.: 8567.121US01  
Title: A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN  
OPERATIONS ARCHITECTURE TO IMPLEMENT A LOCAL SERVICE  
ACTIVATION MANAGEMENT SYSTEM

*Arnold A*  
*#8*  
*T.D.*  
*07/08/03*

**CERTIFICATE UNDER 37 CFR 1.8:**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: MAIL STOP NON-FEE AMENDMENT, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450 on July 1, 2003.

By:   
Name: John E. Whitaker

AMENDMENT AND RESPONSE

**RECEIVED**

JUL 08 2003

Technology Center 2100

MAIL STOP NON-FEE AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This Response is submitted in reply to the Office Action mailed April 1, 2003. In view of the following amendment and response, Applicants respectfully request favorable reconsideration of this application. Please amend the application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** begin on page 4 of this paper.

**Remarks** begin on page 9 of this paper.